



## **PROCEDURES FOR PLAYER VIOLATIONS OF THE CODE OF CONDUCT**

The following summarizes procedures regarding parent and player violations of the Code of Conduct and for airing grievances. Rising players are required to adhere to the Code of Conduct. Violations will be presented to our Commissioners, Director of Coaching and Club President for review and action.

In the event that a player demonstrates unsportsmanlike or inappropriate conduct at a game or training session, as determined by the player's Team Coach, the Team Coach can take any of the following actions:

- Immediately remove the player from the practice or the game for inappropriate behavior.
- Refer the matter to the Rising Commissioners, the Director of Coaching, and the Club President for review and possible sanction.

The matter will be investigated by the appropriate official and a determination will be made as to what, if any, sanctions will apply. Sanctions may include, but are not necessarily limited to a warning, suspension, probation, and/or dismissal from the Club. Our procedures will be in accordance with all state and/or local guidelines for participation and promoting the mission and values of Arkansas Rising Soccer Club.

In all cases of disciplinary sanction, the decisions of our Commissioners, Director of Coaching and/or Club President are final and not subject to appeal. If there is a suspension or dismissal from Club participation, no refunds shall be given.



## **PROCEDURES FOR PARENT/GUARDIAN VIOLATIONS OF THE CODE OF CONDUCT**

Rising parents and guardians are required to adhere to the Code of Conduct. Violations of the Code of Conduct will be brought before the Rising Commissioners, Director of Coaching, the Club President for review and possible sanction.

In the event that a parent or guardian violates the Code of Conduct at a game or training session, as determined by Team Coach/Manager, the Team Coach/Manager may take any of the following actions:

- Direct the offending parent to leave the field
- Remove the player of the offending parent from the practice or the game and direct both parent and player to leave the field.
- Refer the matter to the Rising Commissioners, Director of Coaching, and Club President for review and possible sanction.

The matter will be investigated and a determination shall be made as to what, if any, sanctions shall apply. Sanctions may include, but are not necessarily limited to a warning, suspension, probation, and/or dismissal from the Club. Arkansas Rising's procedures are in accordance with all state and/or local guidelines for participation and promoting the mission and values of the Club.

In all cases, the decisions of the Arkansas Rising Commissioners, the Director of Coaching and the Club President are final and not subject to appeal.



## PROCEDURES FOR ADDRESSING GRIEVANCES

If there is an issue that arises of concern to you as a parent, guardian, or as a member of Arkansas Rising, please follow the procedure described below. Contact information for staff members, age group coordinators, and board members can be found on the Club website.

1. **If the issue concerns the team (which includes parents) on which your child plays or concerns your child directly:**
  1. Discuss the matter with your child's Team Coach/Manager.
  2. If the discussion with the Team Coach/Manager and the subsequent action, if any was taken, fails to address the issue, then direct your concern to the appropriate Program Director.
  3. If you feel the Program Director has not addressed your concerns adequately, you may contact the appropriate Program Commissioner and Club President that order.
2. **If the issue concerns a Team Manager:**
  1. First talk to that Team Manager, if possible. If the circumstances are such that talking to the Team Manager or Coach is not a viable option, then talk to the appropriate Program Director.
  2. If you feel the Program Director has not addressed your concerns adequately, then you may contact the appropriate Program Commissioner.
  3. After speaking with the Commissioner, if you feel the issue has not addressed your concerns adequately, you may then contact the Club VP & President in that order.
3. **If the issue concerns a Program Director:**
  1. First talk to the Program Commissioners, if possible. If the circumstances are such that talking to the Program Commissioners is not a viable option, then you may talk to the Club VP & President.
4. **If the matter concerns the Director of Coaching:**
  1. First talk to the Director of Coaching, if possible. If the circumstances are such that talking to the Director of Coaching is not a viable option, then you may contact the Club VP and Club President in that order.
5. **Code of Conduct Violations:**
  1. Any violations of the Code of Conduct or other applicable Club agreements or policies shall be referred to the Director of Coaching, Club VP and Club President for further investigation and potential sanctions. Such sanctions may include, but are not necessarily limited to, a warning, suspension, probation, and/or dismissal from the Club. The decisions of our Director of Coaching, Club VP and Club President are final and not subject to appeal.

The foregoing procedures were created to ensure that the needs of Rising families are met by the Club in an open, consistent, and objective manner. If you feel that any unusual circumstances hinder or are outside the scope of these procedures, please contact the Club VP or Club President for further assistance.